



# Key Strategies to Combat COVID-19 in Taiwan

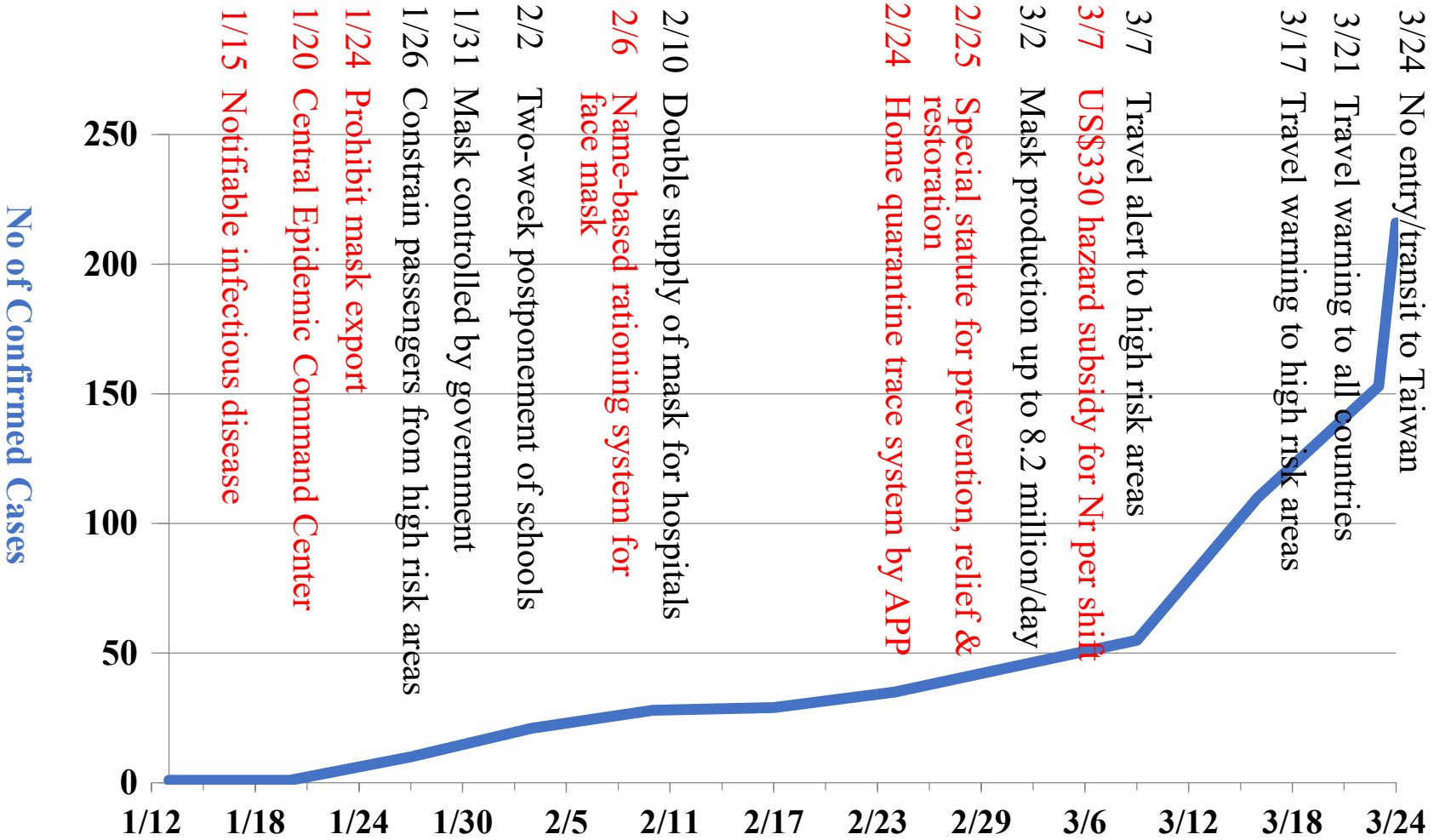
**Hsiu-Hung Wang, PhD, RN, FAAN**  
**President, Taiwan Nurses Association**

**Lian-Hua Huang, PhD, EMBA, RN, FAAN**  
**Vice President, Taiwan Nurses Association**  
**Board Member, International Council of Nurses**





## The Trend of COVID-19 in Taiwan





## Learn from SARS

- **Comprehensive Health Delivery System**
  - ✓ National Health Insurance was inaugurated in 1995.
  - ✓ Provide Universal Health Coverage with a rate of 99.9%.
  - ✓ Accessible health services to all citizens in Taiwan.
- **Learn a Lesson from SARS in 2003**
  - ✓ After SARS, Taiwan established Communicable Disease Control Medical Network (CDCMN).
  - ✓ Since SARS, Taiwan has been on constant alert and ready to act on epidemics.
  - ✓ Include 6 sub-regions, 134 isolation hospitals and 1,100 negative-pressure isolation rooms to provide appropriate and adequate care for patients with communicable diseases.



## Central Epidemic Command Center (CECC)

- Case identification, containment, and resources reallocation.
- Hold daily press conference to update information and policy.
- Public education through all television channels.
- Clear SOPs and policies for home isolation, home quarantine and self-health management.
- Effective communication and transparent information.





# Proactive Deployment

- Based on travel history to identify people who are at risk.
- Use App and AI including QR code and online reporting to classify people's travel history in the past 14 days.
- Clinical symptoms to help case identification.
- Hand sanitizer and temperature check as a routine.
- Tests are free for the public.

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 Statistics & Surveys

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## Name-Based Mask Distribution System (Start from 3/12)

Foreigners who have Resident Certificate and NHI Card can also order masks via the Name-Based Mask Distribution System at either the eMask website; or the NHI App(全民健保行動快易通 App, National Health Insurance Express App). Please choose one method and follow the steps below:

Two-step Mask Reservation Using Mobile Phone:

1. Login with NHI Card



✓ Register the NHI Card is needed for first-time users

✓ Information needed:

- Household number (please check the household certificate)
- Address
- Phone number, E-mail
- Setting NHI Card password

2. Finish Mobile Device Binding Procedure

Option 1  
QR Code Scan



1. Log into the registration website using NHI Card
2. Click **mobile device verification**
3. Produce device **verification code**

Option 2  
Certification Code Typing



1. Download **NHI Express APP(全民健保行動快易通APP)**
2. Click **My Health Bank**
3. Choose device **verification**

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## Mask Policy

- As early as January 24, resources allocation was controlled and monitored by the government:
  - ✓ Proactively deploy 3 million N95 masks and 3 million isolation gowns on a 35 days safety stock.
  - ✓ Manufacture companies set up more machines to produce masks.
  - ✓ Prohibit mask export.
  - ✓ Set reasonable price of mask.
  - ✓ Allocate government funds and assign military personnel to increase mask production.
  - ✓ Mask sale through website or pharmacies adopting name-based rationing system.





## TWNA's Roles on COVID-19 Containment

- TWNA and TUNA, the two biggest nursing associations, speak for nurses to ensure enough Personal Protective Equipment (PPE) and equal subsidy.
- Hazard subsidy for nurses with USD\$330 per shift has been approved by the government in early March.
- Endeavors on media to raise public awareness and nurses' profile, such as sharing stories, photos and videos.
- Call for termination or postponement of last-long and large-scale activities.
- The best use of technologies in meetings, workshops and seminars.





## Conclusion

In Taiwan, the quick response and high vigilance of Central Epidemic Command Center and the cross-departmental collaboration are the keys to contain COVID-19.

The government, healthcare system, and the public work together to combat COVID-19.

